NX-100AP

USER MANUAL

works with Google Home

works with alexa

NX® Smart Home

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1.0 IMPORTANT SAFETY MESSAGES

1. To avoid electric shock and fire, **DO NOT** clean and immerse the appliance in water, any other liquids, or (flammable) detergents.
2. **DO NOT** spray any flammable materials such as insecticides, indoor aerosol repellent, or fragrance near the appliance.
3. Keep the appliance away from fireplaces, heating devices, gas appliances, flammable gas, chemical fumes, combustible vapours, and corrosive substances.
4. Check if the voltage indicated on the appliance rating label is consistent with the local power voltage, before you connect the appliance.
5. If the power supply cord is damaged, please stop using the appliance. Any repairs must be completed by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard. Otherwise, the appliance must be disposed of.
6. **DO NOT** use this appliance if you hear unusual noises or smell burning odours.
7. This appliance is not intended for use by people (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they are being superved or instructed concerning the use of the appliance by a person responsible for their safety. Cleaning and maintenance shall not be made by children without supervision. Children should not use the appliance.
8. This appliance contains a UV-C emitter. The replacement of the UV-C emitter cannot be undertaken by the user.
9. Unintended use of the appliance or damage to the housing may result in the escape of dangerous UV-C radiation. UV-C radiation may, even in little doses, cause harm to eyes and skin.
10. **DO NOT** attempt to repair, replace or modify any electrical or mechanical functions, including the UV-C emitter, of this appliance. The inside of the unit does not contain user serviceable parts.
11. **DO NOT** block or cover the air inlet, air outlet and other openings of the appliance with objects.
12. **DO NOT** place any items on top or in front of the air outlet.
13. **DO NOT** drop foreign objects into the appliance through the air outlet or inlet.
14. **DO NOT** insert fingers or objects into the air inlet, air outlet and other openings of the appliance.
15. This appliance is not a substitute for proper ventilation, regular vacuum cleaning, or use of a cooking range hood.
16. Always place and use the appliance on a dry, stable, level and horizontal surface. Leave at least 30cm free space around the appliance and at least 50cm free space above the appliance.

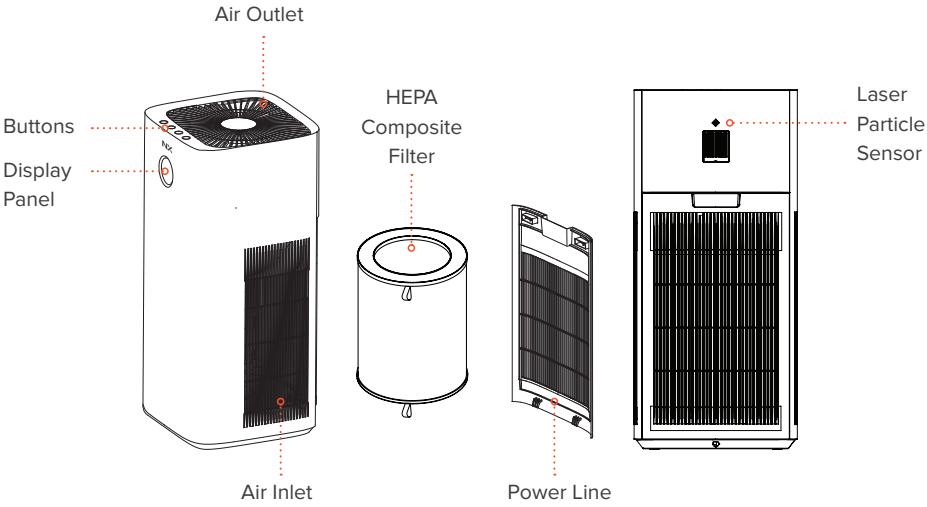
17. **DO NOT** sit or place anything on top of the appliance.
18. **DO NOT** place the appliance directly below an air conditioner.
19. **DO NOT** knock the appliance with hard objects. **DO NOT** use the appliance after it has been dropped or damaged.
20. This appliance is only intended for household use under normal conditions.
21. **DO NOT** use the appliance outdoors. It is for use indoors only. **DO NOT** use the appliance in wet and very humid places such as a bathroom or sauna room.
22. **DO NOT** use the appliance in greasy environments such as in the kitchen. The appliance is not intended to filter oil or grease from the air.
23. Before moving the appliance, cleaning the appliance, replacing the filter, or storing the appliance, always turn off the air purifier first and unplug the power plug from wall outlet. Please turn off the appliance at the wall outlet during storms and for long unused periods.
24. **DO NOT** remove the power plug from wall outlet by pulling the power cord. Grip the plug to remove it from the power socket.
25. **DO NOT** remove the power plug from a wall outlet with wet hands.
26. **DO NOT** operate the appliance control panel with wet hands.
27. Insert the power plug into the wall socket all the way to the base.
28. **DO NOT** run the power cord under carpet. **DO NOT** cover the power cord with throw rugs, runners or similar coverings. Keep the power cord away from high traffic areas so it is less likely to be tripped over.
29. **DO NOT** let the power cord hang over the edge of a bench, touch hot surfaces or become tangled.
30. Keep the appliance and filter clean.
31. **DO NOT** use this appliance without the filter. Only use the original NX filter specifically intended for this appliance. **DO NOT** use any other unauthorised filter.
32. Dispose of all packaging materials responsibly after unpacking. This includes the plastic packaging covering the filter inside the unit which must be removed before first time use.
33. Before turning on the power supply, make sure that the filter and filter cover are properly installed.

2.0 THE AIR PURIFIER

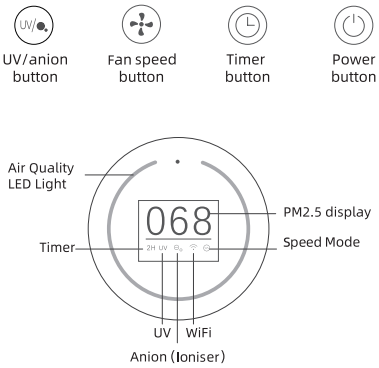
Thank you for purchasing the NX-100AP Smart Air Purifier. We hope you enjoy the health and wellbeing benefits of pure, crisp air, being circulated through your home.

We will refer to the NX Smart Air Purifier as the NX-100AP Air Purifier, the air purifier, the appliance, or this appliance, throughout the remainder of this manual.

2.1 PRODUCT CONTENTS



2.2 APPLIANCE CONTROL PANEL



3.0 SPECIFICATIONS

Model	NX-100AP
Filter Lifetime	Approx 6-9months (2,200 Hours)
Power Consumption	60W
Input Voltage	220-240V ~ 50Hz
Noise Perfomance	30-56 dB
Room Size*	Up to 130m^2
Product Dimensions	710mm x 310mm x 310mm
Product Weight	Approx 7.9kg

* Based on suitable area calculating method in NRCC-54013 standard.

4.0 USING THE AIR PURIFIER

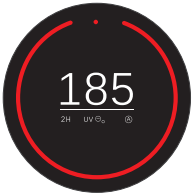
4.1 UNDERSTANDING THE AIR QUALITY LIGHT

The colour of air quality light corresponds to the ambient air quality.

PM2.5 Level	Air Quality Light Colour	Air Quality Level
0-75	Blue	Good
76-150	Yellow	Moderate
151 or Higher	Red	Poor

Good

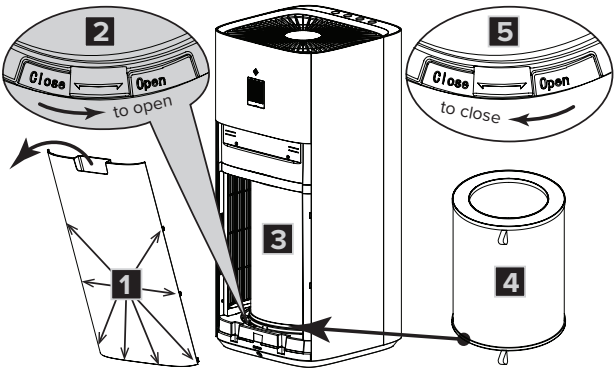
Moderate



Poor

4.2 INSTALLING THE FILTER

You must remove the plastic packaging of the filter before use. Make sure the air purifier is unplugged from the power outlet before installing the filter.

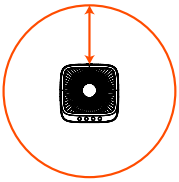


1. Remove the back cover by gently pulling the recess handle and dislodging all side and bottom latches.
2. Rotate the base in an anti-clockwise direction to its unlocked position (Open).
3. Pull the filter out from the appliance. Remove its packaging if any.
4. Install a (new) filter back into the appliance with its bottom plate facing down.
5. Rotate the base clockwise to lock the filter in place. Re-install the back cover.

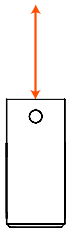
4.3 PLACING THE AIR PURIFIER

It is recommended to keep doors and windows closed for an optimal purifying effect when using the appliance.

- Always place and use the appliance on a dry, stable, level and horizontal surface.
- Leave at least 30cm free space around the appliance
- Leave at least 50cm free space above the appliance.



30cm



50cm

4.4 CONNECTING THE POWER

- **Important - stay safe from electric shocks**! Always unplug the appliance power cord by grasping the plug from the wall socket and never pull the power cord.

Insert the power plug into an electrical outlet all the way to the base. Power on the electrical outlet.

4.5 SETTING POWER ON AND OFF

Close doors and windows for optimum air purification effect.

⏻	**Power Button**

Press the power button to turn **on** or **off** the appliance.

The appliance will beep once every time you touch the power button. The LCD screen first displays the remaining filter life in percentage.

After the appliance is turned on, it will work in **Auto** mode by default. The ring light on the LCD screen will display the light colour corresponding to the PM2.5 value as detected by the laser sensor. The LCD screen will light up and display the icon corresponding to each function or active mode.

Note: If the appliance remains powered on at the electrical outlet but switched off via the appliance's power button, it will work in its last state before shutdown when it is switched on again.

4.6 SETTING FAN MODE AND SPEED

	Fan speed button

When the appliance is switched on, it will beep once every time you touch the fan speed button.

Touch the button to change the fan speed and cycle through the options of **Auto**, **Sleep**, **Medium** (Mid) and **High** mode.

In **Auto** mode, the appliance will select the fan speed in accordance with the ambient air quality.

In **Sleep** mode, the air purifier will operate quietly at a low speed for a comfortable sleeping environment.

4.7 SETTING POWER OFF TIMER

	Timer (countdown) button

When the appliance is switched on, it can be set to switch off with a countdown timer. The appliance will beep once every time you touch the timer button.

The countdown timer can be set to one of its setting options below.

2H | 4H | 6H | 8H | 10H | 12H | 24H | OFF

After a timer has been set, long press the timer button to cancel the timer setting.

4.8 SETTING UV AND IONISER (ANION) ON AND OFF

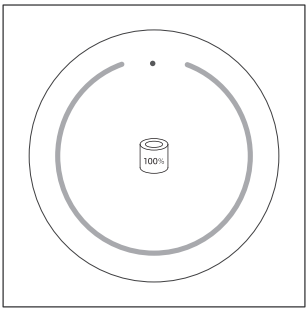
	UV/Anion button

When the appliance is switched on, it will beep once every time you touch the UV/Anion button. The setting options are as follow.

Only anion turns on | Only UV turns on | both anion and UV turn on | both functions turn off

When the UV function is selected, it will automatically work in a 2-hour on, 2-hour off pattern.

5.0 REPLACING THE FILTER



When the NX-100AP air purifier is switched on, the LCD screen will display the remaining service life of the filter.

After the air purifier has run for more than 2200 hours, the filter lifetime counter reaches 0% and the indicator light will flash in yellow, indicating that the filter is due for replacement.

Only use the original NX filter specifically intended for this appliance. Do not use any other unauthorised filter.

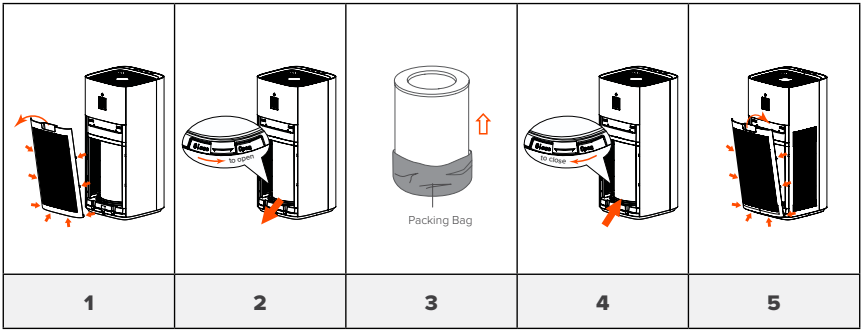
Replacement filter ordering code: NX-100APFLTR

Filter replacements are available at: www.nx-tech.com.au

5.1 STEPS TO REPLACE FILTER

IMPORTANT NOTE:

- Turn off power and unplug the air purifier before replacing the filter.
- The filter is not washable or reusable.



1. Remove the back cover by gently pulling the recess handle. Dislodge all side and bottom latches.
2. Rotate the base anti-clockwise in the direction marked '**Open**'. Discard the used filter.
3. Remove the packaging of the new filter.
4. Install the new filter into the filter compartment. Rotate the base clockwise in the direction marked '**Close**'.
5. Re-install the back cover.
6. You now need to reset the filter service life. Insert the power plug into a wall socket and turn on wall power. Press the **Power** ⏻ button on the control panel. The screen will display 0% filter lifetime. Long press the **Fan Speed** ✣ button until the appliance beeps once, indicating the filter lifetime counter has been successfully reset.

HARD FILTER RESET

If the filter must be replaced before reaching its lifespan, please follow the steps below to perform a hard reset on the filter lifetime counter.

1. Touch the **Power** ⏻ button to turn off the appliance.
2. Turn off wall power to the appliance. Wait for at least 15 seconds.
3. Turn on wall power to the appliance. Within 30 seconds of power on, long press both the **Fan Speed** button and the **Power** ⏻ button together for 5 seconds until the appliance beeps once.
4. Press the **Power** ⏻ button once. The LCD screen will show a flashing yellow light and display 1% filter lifetime.
5. Long press the **Fan Speed** button for 7 seconds until the appliance beeps once and turns on. The filter lifetime counter will be reset to 100%.

6.0 CARE AND MAINTENANCE

WARNINGS

- Always turn off wall power and unplug the appliance before carrying out any maintenance.
- Do not immerse the appliance into water or any liquid.
- Do not use abrasive, corrosive, flammable cleaning agents, alkaline detergent thinner, bleaching agent, alcohol, gasoline, and other solvents to clean any parts of the appliance.
- Do not wash the filter.
- Do not allow water or liquid to drip into the appliance via the air outlet.

6.1 CLEANING SCHEDULE

FREQUENCY	CLEANING METHOD
As required	Clean the air outlet top cover. Wipe the surface of the appliance with a soft dry cloth.
Once a month	Clean the surface of the filter.

6.2 CLEANING THE SURFACE OF THE APPLIANCE

To prevent dust gathering and ensure optimal ventilation, it is suggested to clean the exterior and the filter compartment regularly.

- Use a vacuum cleaner or a soft, dry cloth to remove any dust from the air inlets or the filter compartment.
- Clean the air outlet cover with a soft, dry cloth.

6.3 CLEANING THE SURFACE OF THE FILTER

- **Warning!** If you use a high-power suction or industrial vacuum cleaner, it can damage the filter. Do not wash the filter.

You can wipe the surface of the filter with a soft wet cloth. Clean the dust absorbed on the outer surface of the filter by gently patting the filter outdoors.

6.4 STORING THE APPLIANCE

To store, leave the appliance covered to protect it from dust collection. Store the appliance in a cool dry location.

7.0 TROUBLESHOOTING

The following section outlines the most common problems you could encounter with the product. Please contact customer care if you are unable to solve the issue according to the following information.

Problem	Possible Solution
The screen displays a flashing yellow ring light	• It may be that the filter lifetime counter has not been reset after the filter has been replaced. Please refer to Chapter 5 '**Replacing the Filter'** for instructions on how to reset the filter lifetime counter.
No air comes out of the air outlet	• The appliance is not powered. Check that the power plug is fully inserted into a wall socket and switch on the power supply. Then press the power button on the control panel. • The filter lifetime counter reaches 0%, but you have not replaced the filter. Please replace the used filter and reset the filter lifetime counter.
Cannot take out the filter	• Turn the rotatable base inside the filter compartment anti-clockwise to the direction marked '**Open**'. Then pull out the filter.
Loud noise	• Before use, check to ensure that the filter in the filter compartment has been taken out from its packaging. • Check that the air outlet is not blocked by any object. • Check that the appliance is not tilted. • Try choosing a lower speed setting to suit preference.

Problem	Possible Solution
Weak airflow	• The surface of the filter is dirty. Perform cleaning. • The air inlet of the appliance is dirty. Perform cleaning. • The appliance is set to sleep mode. Change the Fan setting.
The appliance produces a strange smell	• The appliance may produce a plastic smell the first few times it is used. This is normal. • The filter may produce a smell after being used for a prolonged time due to the absorption of indoor gases. Please replace the filter. • If the appliance produces a burning smell, please stop using it and unplug from power socket.

8.0 USING THE NX SMART APP

You can control your air purifier using the free 'NX Smart' app through a 2.4G Wi-Fi network.

8.1 GETTING STARTED

WiFi network specifications:

- 2.4G only, IEEE b/g/n
- Stable 2.4G WiFi network with access to internet
- **5G WiFi network is not supported**

App requirements:

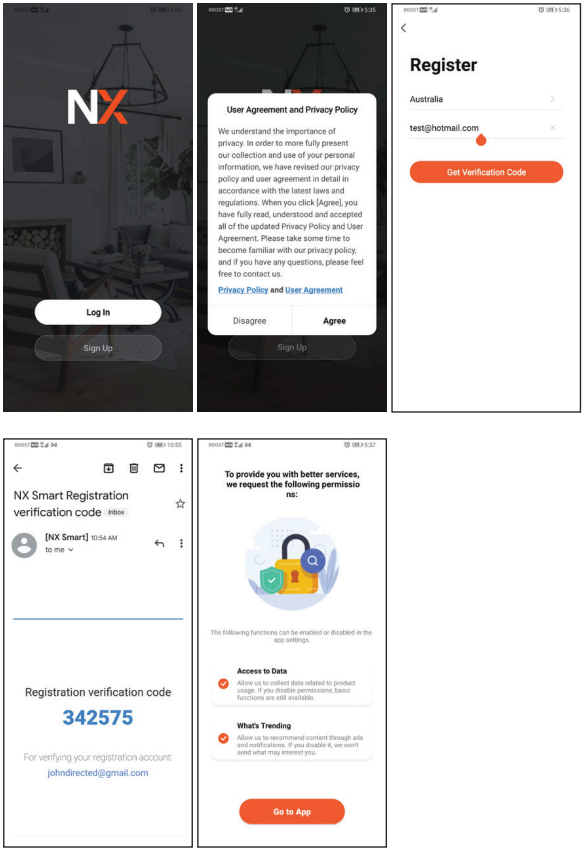
- Smartphone or device running on iOS 10.0 and above.
- Smartphone or device running on Android 5 and above.

8.2 DOWNLOADING THE APP

Download the NX Smart App from the Apple or Google Play store by searching **'NX Smart'** or scan the QR code.

Quick Scan QR Code for NX Smart App

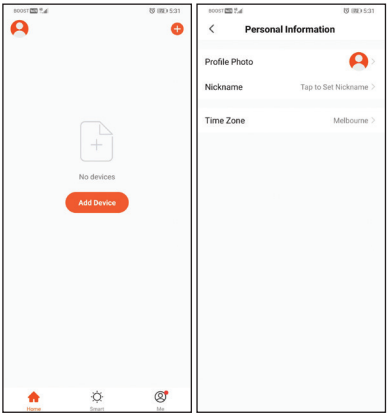
8.3 REGISTERING AN APP USER ACCOUNT



1. To register, select '**Sign Up**'.
2. Please read and agree to the privacy policy.
3. Then enter your email address.
4. Select '**Get Verification Code**' then retrieve the code sent to your email. Please enter the code into the App to create your account and set your password.
5. You will be asked to provide permissions for '**Access to Data**' and '**What's Trending**'. Click '**Go to App**'.

8.4 SETTING PERSONAL INFORMATION IN THE APP

You can set and edit your user profile photo, nickname and time zone following the steps below.

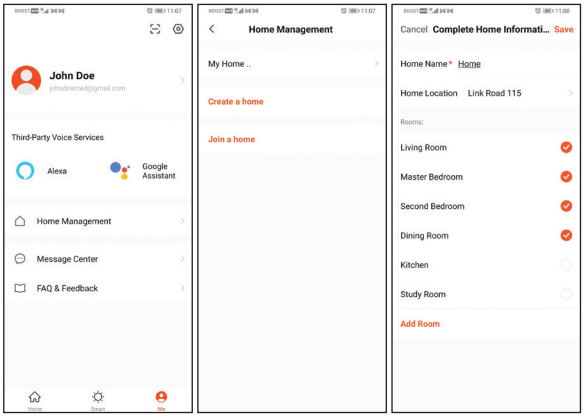


1. Select '**Home**' at the bottom of the App screen.
2. Click on the avatar icon at the top left corner of the App screen.
3. Edit the setting for each field as required. Set your '**Profile Photo**', '**Nickname**', and '**Time Zone**'.

8.5 CONFIGURING HOME MANAGEMENT IN THE APP

To enable extra control options for your NX Smart products, like adding other users and setting up automated tasks, follow the steps below. You can also set up '**Home Management**' later.

1. Select '**Me**' on the menu at the bottom of the screen.
2. Select '**Home Management.**'
3. Then select '**My Home**' to edit your default home setting.
4. Add a '**Home Name**' and a '**Home Location**'. After this step, you can choose to add or delete the types of '**Rooms**' for your home setting.
5. Always select '**Save**' when you have finished making changes.



8.6 ADDING THE NX AIR PURIFIER TO THE APP

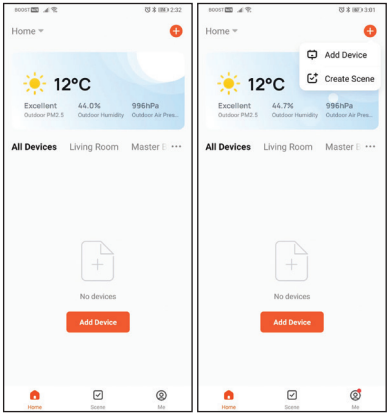
1. Ensure your smartphone is connected to your 2.4GHz WiFi network (this is a specific home network. If you are unsure of the difference, please read the quick explainer below).

QUICK EXPLAINER:

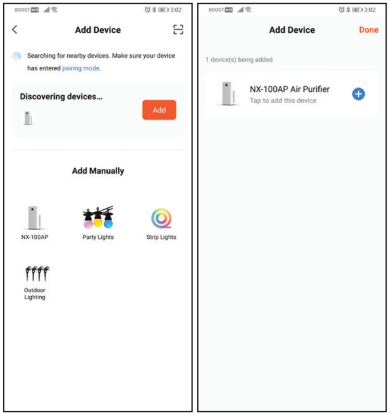
- Modern home routers typically provide two WiFi networks (5GHz and 2.4GHz). These separate networks will NOT always be named clearly, especially if you have re-named your home WiFi network.
- For your NX Air Purifier to work, you will need to pair it to the 2.4GHz WiFi network, which has a greater range and a stronger and more reliable signal. If you are unsure which of your WiFi networks is 2.4GHz, please clarify with your network provider.

2. Turn on the bluetooth on your smartphone. Bluetooth is only used to enable quick connection to the air purifier. After the air purifier is connected to WiFi, Bluetooth is not required.

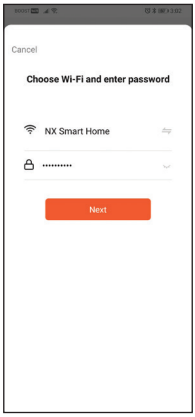
3. Insert the power plug into a wall socket. Turn on the power at the power outlet. Wait for the LCD screen to display a PM2.5 reading.
   - To enter the Bluetooth pairing mode, long press the UV button on the appliance for 5 seconds.
   - The NX-100AP Air Purifier will beep once and the indicator on the LCD screen will start blinking fast, indicating the appliance is in pairing mode.
4. Select '**Home**' at the bottom of the App screen. Then click '**+**' on the top right corner of the screen to add a new device.



5. Wait for your smartphone to discover nearby devices. Click on the '**Add**' button then click on '**+**' to the newly found device. Click '**Next**'.



6. Choose a 2.4GHz WiFi network and enter the password for the network. Click '**Next**'.

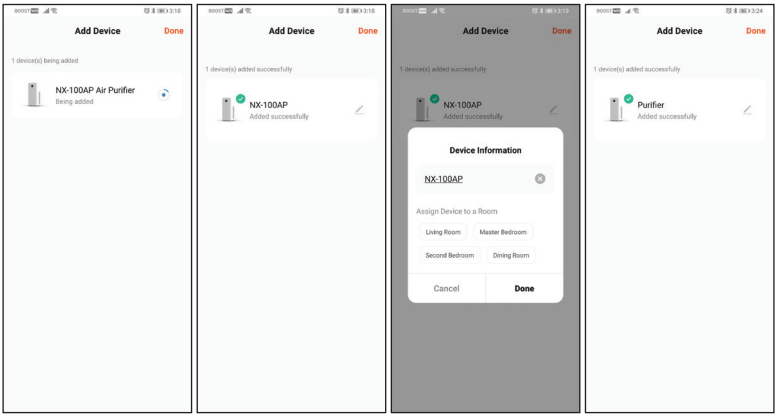


NOTE:

Your WiFi network name will be displayed. If your 2.4GHz WiFi network name is not displayed, please leave the App, connect your smartphone to the 2.4GHz network, then return to the App and enter the WiFi password and select confirm. You can also enter the network name manually if it is not displayed. Please refer to "**QUICK EXPLAINER**:" in section 8.6 if this is not clear. If you are still having trouble finding your 2.4GHz WiFi signal, please contact your internet provider.

7. Once the device has been found, click 'Done'. You may choose to edit your air purifier name before clicking '**Done**'.

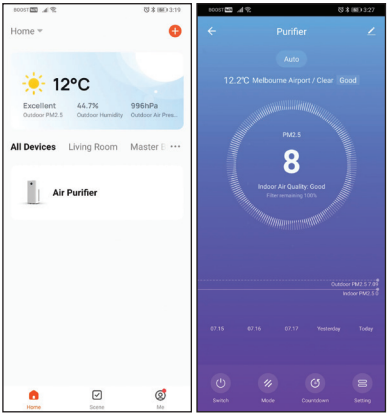
   For example, you can rename your NX-100AP as '**Purifier**'.



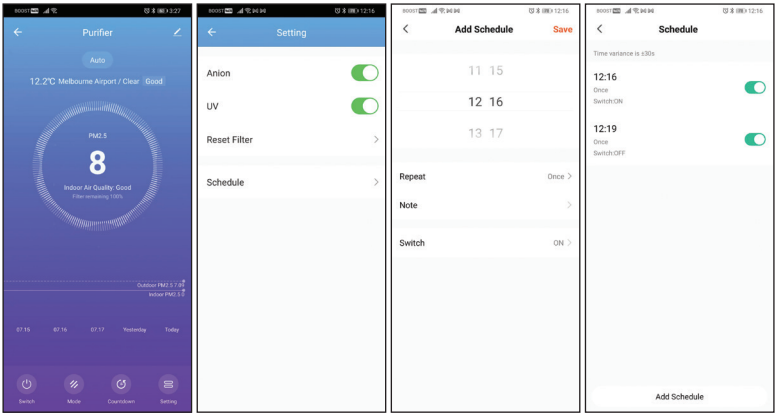
IF NO DEVICE IS FOUND AND THE PAIRING PROCESS FAILS, FOLLOW THE STEPS BELOW AND REPEAT FROM STEP 1 OF SECTION 8.6

1. Place the NX-100AP Air Purifier near your WiFi router.
2. Confirm that your WiFi network is 2.4GHz. If unsure, clarify with your network provider.
3. Confirm WiFi password is correct. Use the same WiFi network on your smartphone.
4. Confirm the NX-100AP Air Purifier is powered from the wall outlet.
5. Confirm the WiFi indicator on the LCD screen is blinking rapidly (in pairing mode).
6. Check your WiFi has a working internet connection.
7. If the Auto Scan pairing mode does not work, please contact NX customer service.

8. Select '**Home**' menu and tap on your new device. You will then enter the device control page.



8.7 OPERATING THE NX-100AP WITH THE APP



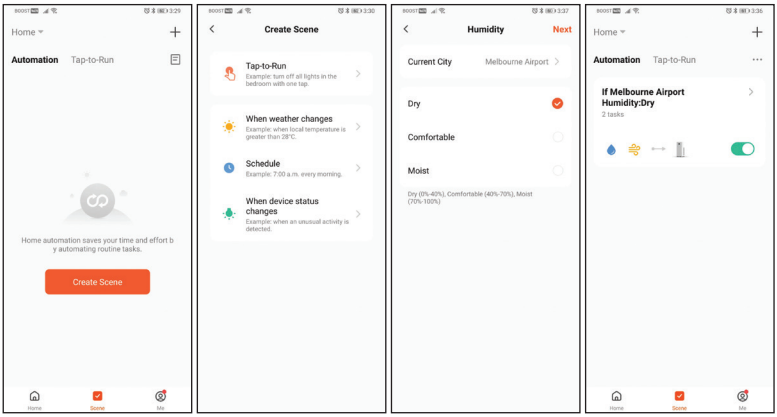
Switch	Toggle the air purifier on or off
Mode	Vary the fan speed setting. Switch between ‘Sleep’, ‘Medium’, ‘High’ or ‘Auto’
Countdown	Auto Off timer setting. Options include ‘Off’, ‘2H’, ‘4H’, ‘6H’, ‘8H’, ‘10H’, ‘12H’ or ‘24H’
Setting > Anion	Toggle the negative ion function on or off
Setting > UV	Toggle the ultraviolet sterilising function on or off
Setting > Reset Filter	Reset the filter life countdown timer
Setting > Schedule	Set an on / off schedule for the appliance

8.8 AUTOMATION

There are various ways you can enhance your smart product experience. Automation lets you control the NX-100AP Air Purifier based on other conditions such as:

- Weather changes (for example, when local temperature is greater than 28°C).
- Schedule (for example, 7:00am every morning).
- The operation of another device.

To activate the Automation function, follow these steps:



From the home screen, perform the following actions:

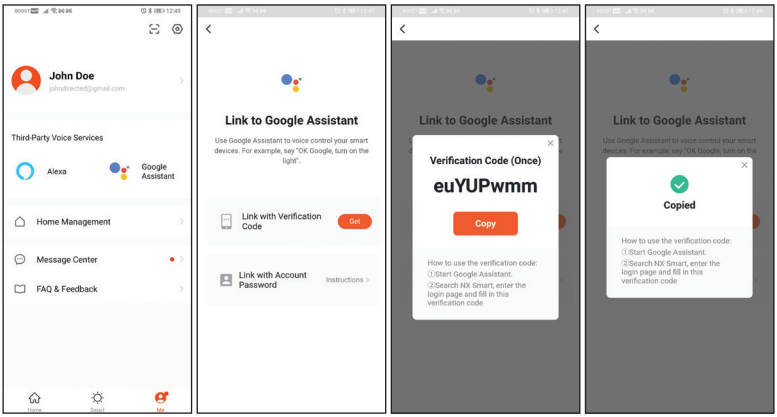
1. Select '**Scene**' on the menu at the bottom of the screen.
2. Add an automation routine by selecting **'+'** at the top right of the screen.
3. Select an automation action. In this example, we will select '**When weather changes.**'
4. Select a specific weather condition. We will select '**Humidity**' for this example.
5. Select the trigger condition and set the trigger humidity then click '**Next**'.
6. Select the action to be performed. We will select '**Run the device**' for this example.
7. Select your control for the device. Complete and save your settings.

ADDITIONAL APP FUNCTIONS

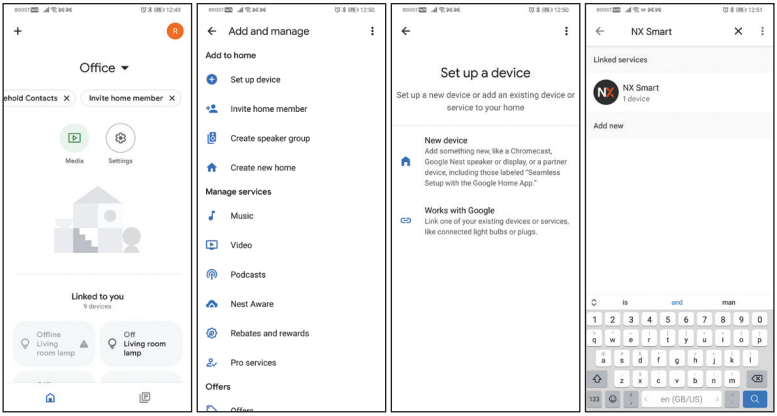
Additional App functions are described in '**FAQ & Feedback**' section, and via the '**Me**' menu in the App.

8.9 GOOGLE HOME INTEGRATION

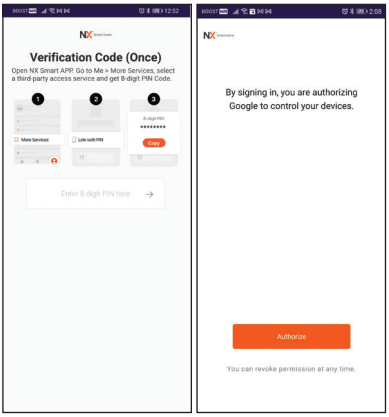
The NX Smart App features Verification Code linking for quick and easy integration with Google Home. Simply select '**me**' menu in the App. Then select '**Google Assistant**', select '**Get**' to obtain a Verification Code and then select '**Copy**'.



Open the Google Home App. Select **'+'** at the top left in the App. Then select '**Set up device**' on the next menu. Then Select '**Works with Google**' on the following menu. Then tap the search icon at the top, search for '**NX Smart**' and select it.



Finally paste the Verification Code and select '**Authorise**' on the next screen.



Google Assistant will find your device(s). Then select the ones you want to link. Confirm the home location for the device(s) and select the room where the device(s) are located.

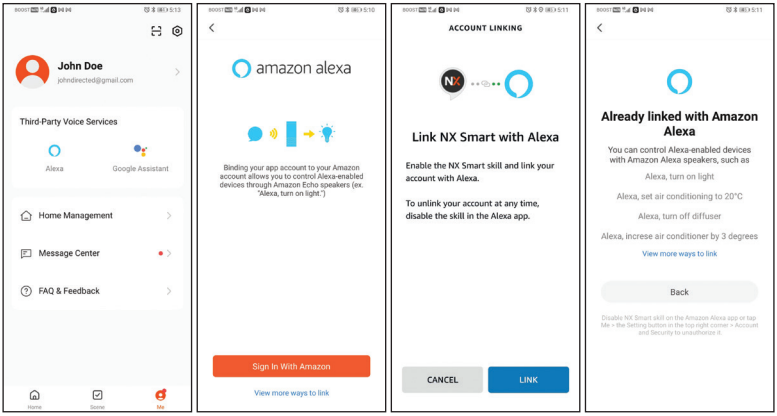
Now you can control the Air Purifier with the Google Assistant and use voice commands. Remember, whatever you named the NX-100AP Air Purifier as in the NX Smart App will also be its Google Assistant name.

In the examples below, the NX-100AP Air Purifier has been renamed as '**Purifier**'.

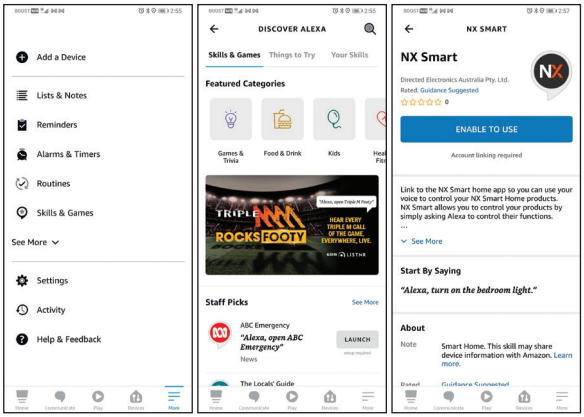
Actions	Voice Commands
Appliance on	"Hey Google, turn on purifier"
Appliance off	"Hey Google, turn off purifier"
Change speed	"Hey Google, set the purifier speed to sleep" "Hey Google, set the purifier speed to mid" "Hey Google, set the purifier speed to auto" "Hey Google, decrease the purifier speed" "Hey Google, increase the purifier speed"
Anion on	"Hey Google, turn on anion for purifier"
Anion off	"Hey Google, turn off anion for purifier"
UV on	"Hey Google, turn on UV for purifier"
UV off	"Hey Google, turn off UV for purifier"

8.10 AMAZON ALEXA INTEGRATION

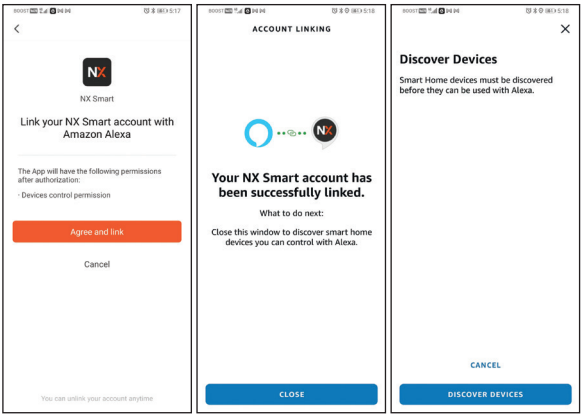
The NX Smart App features cross App Account linking for quick and easy integration with Amazon Alexa. Simply select the '**Me**' menu in the NX Smart App and then select '**Alexa**'. Then select '**Sign in with Amazon**' and select '**Link**'. The Amazon Alexa link is now completed.



You can also quickly integrate with Amazon Alexa using the alternative way described below. Open your Amazon Alexa App. Select the '**More**' menu. Then select '**Skills & Games'**. Tap the search tool on the top right corner of the screen and enter '**NX Smart**' to search for the App. After you have selected '**NX Smart**', select '**ENABLE TO USE**' on the next screen.



Select '**Agree and link**'. Once your NX Smart account is linked to Alexa, select '**Close**' on the following page and then select '**Discover Devices**'.



IMPORTANT

- Open the Amazon Alexa App. Select '**More**'. Then select '**Settings**'. Then select '**Alexa App Settings**'. Next, tap to choose '**English (Australia)**' as the language for the Alexa voice commands to work properly.

Now you can control the Air Purifier with Amazon Alexa and use voice commands. Remember, whatever you named the NX-100AP Air Purifier as in the NX Smart App will also be its Alexa name. In the examples below, the NX-100AP Air Purifier has been renamed as '**Purifier**'.

Actions	Voice Commands
Appliance on **Appliance off**	"Alexa, turn on purifier" "Alexa, turn off purifier"
Change speed	"Alexa, set purifier speed to medium" "Alexa, set purifier speed to high" "Alexa, set purifier to sleep" "Alexa, set purifier to auto"
Ioniser on **Ioniser off**	"Alexa, turn on ionizer on purifier" "Alexa, turn off ionizer on purifier"
Ultraviolet on **Ultraviolet off**	"Alexa, turn on ultraviolet on purifier" "Alexa, turn off ultraviolet on purifier"

9.0 WARRANTY TERMS AND CONDITIONS

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

This warranty is provided in addition to your rights under the Australian Consumer Law. Directed Electronics Australia Pty Ltd (Directed Electronics) warrants that this product is free from defects in material and workmanship for a period of 12 months from the date of purchase or for the period stated on the packaging. This warranty is only valid where you have used the product in accordance with any recommendations or instructions provided by Directed Electronics.

This warranty excludes defects resulting from alterations of the product, accident, misuse, abuse or neglect. In order to claim the warranty, you must return the product to the retailer from which it was purchased or if that retailer is part of a National network, a store within that chain, along with satisfactory proof of purchase. The retailer will then return the goods to Directed Electronics.

Directed Electronics will repair, replace or refurbish the product at its discretion. The retailer will contact you when the product is ready for collection. All costs involved in claiming this warranty, including the cost of the retailer sending the product to Directed Electronics, will be borne by you.

Email: info@nx-tech.com.au

INDEMNITY

You agree to defend, indemnify and hold harmless NX and its subsidiaries and affiliates from and against any and all claims, proceedings, injuries, liabilities, losses, costs and expenses (including reasonable legal fees), including but not limited to, claims alleging negligence, invasion of privacy, copyright infringement and/or trademark infringement against NX and its subsidiaries and affiliates, relating to or arising out of your breach of any provision of these terms, your misuse of NX products, parts or its services, or your unauthorized modification or alteration of products or software.

WARRANTY AND WARRANTY DISCLAIMER

NX has a limited warranty, whereby NX warrants to you and only to you that this NX product will be free from defects in materials and workmanship for one (1) year from the date of your purchase (unless a longer warranty period is required by law). The specifics of this NX limited warranty are covered in this manual.

To the extent possible under governing law, other than the above product warranty for the NX products you understand and agree that the NX services are provided on an “as is” and “as available” basis.

NX makes no warranty that the NX products and services will meet your requirements or that use of the NX services will be uninterrupted, timely, secured or error-free. Nor does NX make any warranty as to the accuracy or reliability of any information obtained through NX (including third party content), that

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NX also assumes no responsibility for and shall not be liable, for any damages caused by viruses that may infect your NX. In the event of any loss, damage or injury, you will not look to NX to compensate you or anyone else. You release and waive for yourself and your insurer all subrogation and other rights to recover against NX arising as a result of the payment of any claim for loss, damage or injury.

NX equipment and services do not cause and cannot eliminate occurrences of certain events, including, and NX makes no guarantee or warranty, including any implied warranty of merchantability or fitness for a particular purpose, that the NX equipment and services provided will detect or avert such incidents or their consequences.

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